



Another Chance
HOUSE OF REFUGE INC.

Impact Report

ABOUT US

Another Chance House of Refuge, Inc., a 501(c)(3) non-profit, empowers under-served families and justice-involved individuals in Mecklenburg County. We provide safe housing, case management, education, job training, and self-sufficiency skills. Additionally, we offer essential items, meals, and food for homeless and low-income families. Our transitional homes serve men, women and children involved with the justice system, homelessness or housing insecurity.

EXECUTIVE SUMMARY

Our Transitional Housing Program was initiated in response to the growing homelessness crisis and individuals who have experienced incarceration in our community. With a holistic approach, the program aims to provide temporary housing, essential services, and personalized support to individuals and families in transition from homelessness to self-sufficiency.

INTRODUCTION

Our mission is to improve the quality of life of individuals and families by providing a safe environment, safe housing, educational support, employment training, and self-sufficiency skills.

GOALS & OBJECTIVES

- **Stability:** Provide secure housing for individuals and families in transition.
- **Skill Development:** Teach life skills like budgeting, cooking, and cleaning for independent living.
- **Case Management:** Offer personalized plans addressing employment, education, mental health, and more.
- **Service Linkages:** Connect participants to essential resources like healthcare and employment support.
- **Employment & Income:** Help secure stable jobs or income sources for long-term self-sufficiency.
- **Education & Training:** Provide educational and skill-building opportunities for housing stability.
- **Legal Assistance:** Support resolving legal barriers to stable housing.
- **Community Integration:** Foster social connections and reduce isolation.
- **Housing Placement:** Secure affordable, permanent housing for participants.
- **Monitoring:** Track progress and adjust services to meet evolving needs.
- **Empowerment:** Involve participants in decision-making to promote autonomy.
- **Prevention:** Address root causes to prevent recurrence of homelessness.

IMPACT SNAPSHOT

273

Applications Received

In 2024, we saw a significant rise in applicants, highlighting our growing community impact and the increasing need for our services.

50%

of food provided comes from our in-house garden.



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Key Metrics and Indicators 2024



Man

52%

Current Resident	8
Previous Resident	14
Applicants	141
Referrals	5



Woman

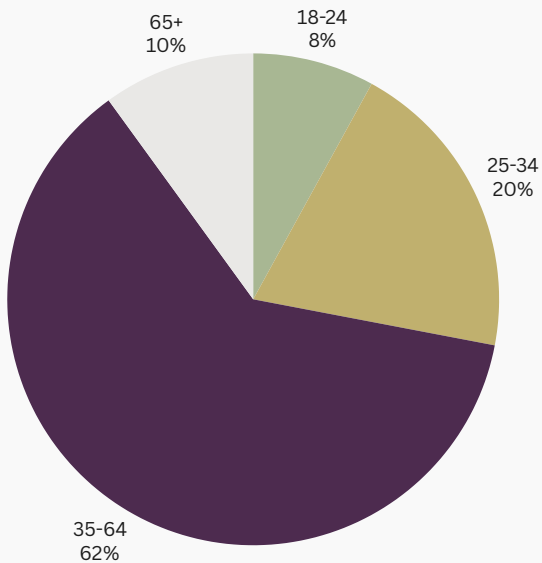
48%

Current Resident	4
Previous Resident	4
Applicants	132
Referrals	9

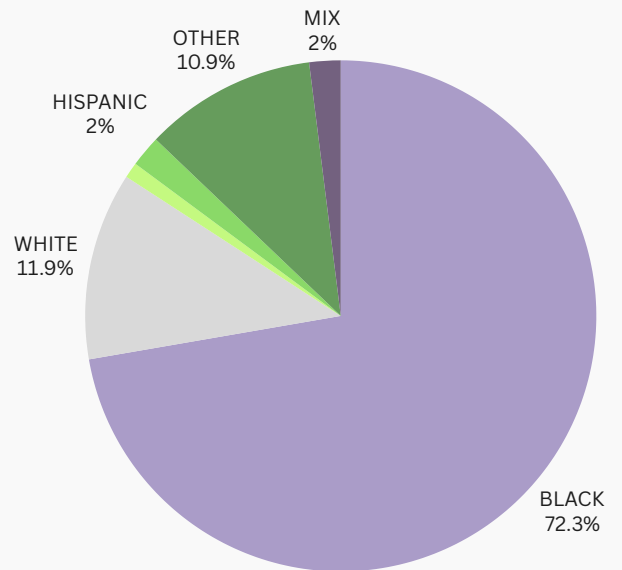
Total Community Service Participants

54

AGE GROUP



RACE





Achievements and Outcomes

- Increased Donations: In 2024, we maintained consistent inventory, expanded services, built community relationships, and ensured long-term sustainability through generous donations.
- Volunteers: Recruitment of new volunteers in 2024 broadened outreach, reduced costs, and fostered a positive atmosphere, strengthening our mission to provide stability and support.
- Mentorship: Expanded volunteer engagement enhanced outreach and program effectiveness, aligning with our goal of creating lasting impact.
- Transportation Assistance: Provided free bus passes to clients for public transportation.
- Rental Assistance: Offered rental support to families in need.
- Healthcare Assistance: Supported clients with transportation to healthcare services.

Success Stories/Case Studies



Alex's Story: Alex graduated from our Transitional Housing Program after 1.5 years of resilience and determination following incarceration. Alex promoted as a truck driver on Amazon.



Chris's Story: Chris has shown incredible resilience, overcoming criminal sentencing and homelessness to earn his Heating & Air Conditioning certification while navigating new parenthood with ACHR's support. Now employed in his new trade.



Serpico's Story: Serpico joined our program facing several challenges but remained focused on his goals. Through his self-determination and goal-driven mindset, he successfully secured permanent housing and long-term employment.



Maria's Story: Maria and her two children have been approved for housing through Another Chance House of Refuge!



Ty's Story: Ty joined us mid of 2024 after 20 years in institutions and has already secured a job, vital documents, and a strong support team.



Wayne's Story: Wayne graduated from our Transitional Housing Program and stepping into his very own permanent housing!

And many more!

Challenges & Lessons Learned

CHALLENGE

Limited access to remote areas.

LESSON LEARNED

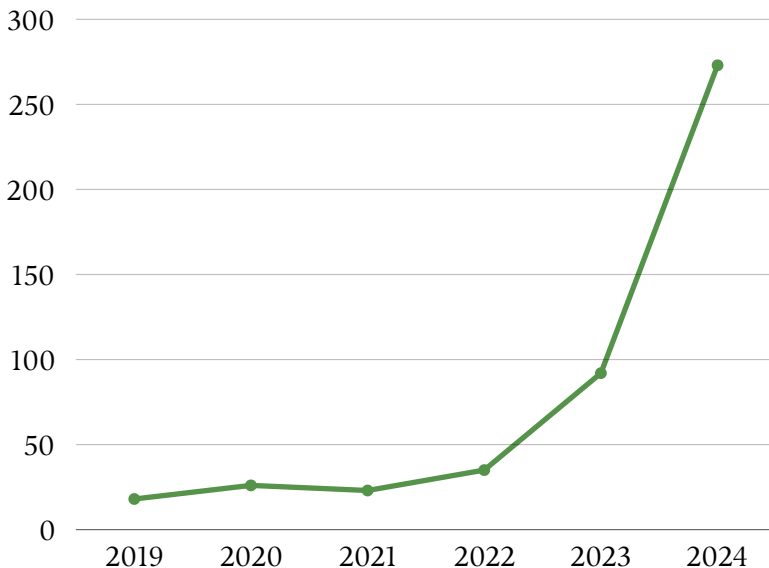
Implementing mobile outreach clinics effectively addressed this issue.

CHALLENGE

Operating with restricted financial resources to meet the growing demand for services.

LESSON LEARNED

Fostering community partnerships and increasing fundraising efforts helped alleviate funding challenges and support program sustainability.



In 2024, we saw a significant rise in applicants, highlighting our growing community impact and the increasing need for our services. Enhanced outreach and partnerships helped us reach more individuals and families in need.



Funders/Stakeholders



United Way
OF GREATER CHARLOTTE



lendingtree Foundation

Sustainability and Future Plans

- Affordable Housing Initiative: Exploring the acquisition of a housing facility to meet the growing demand for affordable housing.
- Community Exposure Program: Considering the purchase of a van to facilitate field trips, broadening clients' access to new opportunities.
- Family Support Efforts: Providing more rental subsidies to help families achieve self-sufficiency and sustainability.

Currently, we have two transitional home. A men's home situated in West Charlotte and a women's home in North Charlotte, both conveniently located just 10 minutes from downtown Charlotte.

In 2024, Rental assistance is provided to 5 families with the highest rental subsidy amount.

Thank you
to all our donors
and volunteers.

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We couldn't have
done it without your
generous *support.*